

Managed Services

Versatile service provides you with hassle-free support

HKNet offers standard to premium level IT outsourcing services including consulting, hardware monitoring and proactive network audit. Our experts offload IT equipment management work from your staff, allowing you to focus on your core business, and to benefit from a stable and secure global business communication platform.

Overview

Flexible Options to Meet Your Unique Environment

From our office hours to our 24 x 7 multi-language service levels, from our world-class data center to onsite support at your office, from a single service to all-round IT infrastructure, we provide flexible managed server monitoring service options that fit your business needs.

Save Costs by Taking the Workload off Your Internal Resources

By leveraging our expertise and work force, you can fully offload your routine and tedious IT monitoring tasks to us and focus your resources on your core business.

Service Features

Proactive Monitoring and Support

- 24 x 7 monitoring on your infrastructure and proactive alerts by our professional team
- Versatile service provides you with hassle-free operation support, from configuration change request and fault handling to vendor coordination

Customer Portal

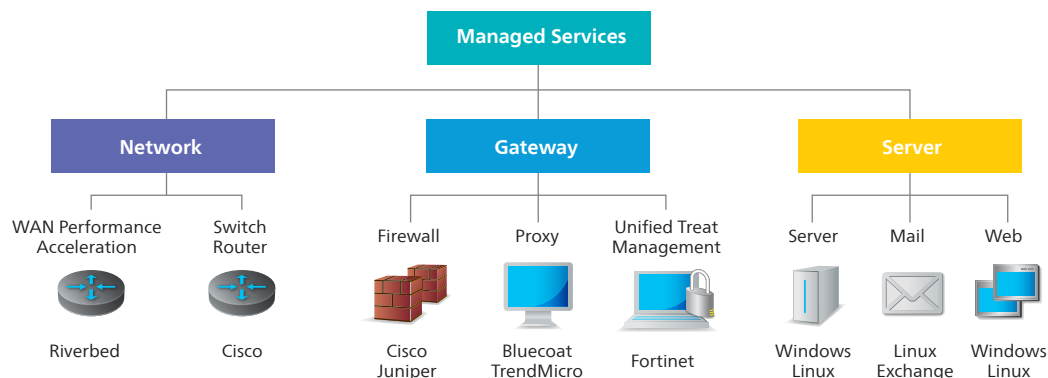
- Provides overview of real-time operations on online dashboard

Performance Reports

- Monthly report provides insights on utilisation and activities for your records

Cost Efficient

- Limited monthly charge provides unlimited change requests



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