

A WIDE ARRAY OF DATA CENTRE VALUE-ADDED SERVICES TO ENHANCE EFFICIENCY FOR YOUR IT OPERATIONS.

By leveraging our state-of-art data centre infrastructure and Tier1 Global IP backbone, NTT Communications provides a wide array of data centre value-added services to enhance efficiency for your IT operations, ranging from managed data centre operation services through professional services and infrastructure hosting to connectivity.

Managed Data Centre Operation Services

NTT Communications understands information security is one of your key concerns; with our Green Disposal Service and Tape Backup Management, you can be assured your IT equipment and valuable data will be handled in a highly secure way.


Green Disposal Service

NTT Communications Green Disposal Service offers hardware destruction and secure data removal services for your IT equipment such as servers and network equipment. Our disposal procedure, including disposal and labeling methods, adheres strictly to the best industry practices, assuring all equipment is disposed of in a secure, legally compliant and green manner.



Certification of Hardware & Disposal Destruction

- Ensure proper destruction procedures are met
- Compliance to Waste Disposal Ordinances CAP 354
- ISO 140001



Certification of Data Destruction

- Ensure complete erasure of data
- Compliance to Personal Data Privacy Ordinances
- Department of DeFence Overwrite Software DOD 5220-22M 3x overwrite process

Tape Backup Management

NTT Communications follows stringent security measures which comply with both ISO 27001: 2005 Information Security Management System and ISO 9001:2008 Quality Management System. This customisable Tape Backup Management solution brings high-level security and reliability to your mission-critical data in off-site data storage, helping you to achieve your disaster recovery objectives and take the tedious workload off from your labour-intensive tasks.

Tape Storage

Offsite storage of tapes in dual-lock lockers.

Tape Rotation

Physical rotation of tapes according to your specified scheduling (daily, weekly or monthly) requirements.

Tape Handling

Delivery and reception of tapes according to your designated custody measures, including authorised access personnel and restricted delivery schedules to safeguard your valuable data.

Infrastructure Hosting Services

NTT Communications offers a full range of highly available, flexible and secure infrastructure hosting services on a subscription basis. These include Hosted Storage, Enterprise Backup, as well as Server and Equipment Hosting, allowing customers to leverage our robust hosting platform and premium infrastructure.

Hosted Storage

Our Hosted Storage provides scalable and high-performing storage capabilities on demand. The architecture is designed for high availability with redundancy features and boasts enterprise-grade network security. It is a cost-effective solution that will easily supplement your storage system, and turn complexity in managing data into flexibility in storage resource utilisation with no upfront capital investment.

Enterprise Backup

Enterprise Backup is a fully managed backup solution that meets your service availability and business continuity objectives. It secures your data and mitigates business risks with the provision of virtual/physical server backup and data restoration as needed.

Highly Flexible Service Options

Both physical and virtual servers are available with a choice of backup practices (full, differential or incremental) to suit different business environments.

Highly Available Architecture

Redundant network infrastructure with an enterprise-class Storage Area Network (SAN) that delivers high-availability performance.

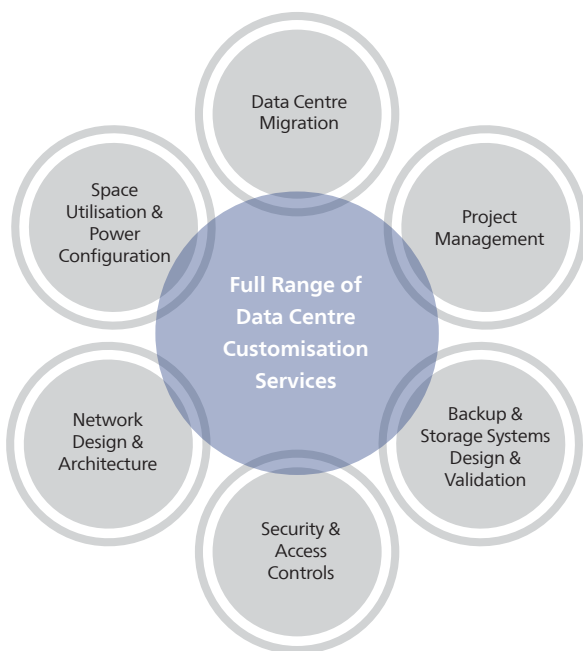
Highly Secure Data Protection

Data backup and recovery services are delivered on a private network to safeguard your sensitive data.

- **Dedicated Server and Equipment Hosting**
Whether individually subscribed or bundled with existing services, our Dedicated Server and Equipment Hosting Solutions deliver unmatched flexibility in IT infrastructure design, maintaining high network availability, performance and visibility. These services are supported with round-the-clock proactive monitoring and reporting.

Professional Services

- **Data Centre Customisation**
Whether you are looking for design, development or implementation support, our specialised consultants can assist you in customising a solution that meet your needs.



- **Smart Hand Services**
Our Smart Hand Services enable you to enjoy fully managed and hassle-free support for your equipment housed in our data centre.
 - **Asset Management**
Provide in/out logging, audit, stocking, packing and labeling services.
 - **Equipment Rack and Stack**
Provide equipment installation and relocation, reseating or replacing pre-configured components that are hot-swappable or highly modular.
 - **Cabling**
Offer in-rack power and network cabling services to ensure that your cabling is organised neatly to allow for good air flow through the servers.
 - **Reporting**
Comprehensive reporting that covers access logs, power consumption and service history, in order to provide an overview for the management of operations.

Connectivity

Arcstar Universal One and HKNet vIP-Net Premium Internet provide you with speedy and reliable internet access on our Tier 1 Global IP backbone, enabling you to enjoy:

- Fully redundant network
- Diversified routes
- 100% uptime SLA
- Flexible pricing
- 24 x 7 customer support

A Suite of High Performance Dedicated Server and Equipment Hosting Services

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